



## REGISTRATION TERMS & CONDITIONS

MCI Benelux (VAT N° FR92500833272, headquartered at Avenue des Arts 47, 1000 Brussels, Belgium) has been entrusted by the Liquid Gas Europe with the general logistics and organisation of the European Liquid Gas Congress 2024 here below referred to as “the Event”, to be held from 18<sup>th</sup> to 20<sup>th</sup> June 2024 in Lyon, France. MCI Benelux may also be referred to as ‘The Organisers’ here below.

By registering to the Event, participants (hereinafter “participant” or “participants”) are entering an agreement with *the Liquid Gas Europe* and MCI Benelux SA, for which all participants are requested to read and acknowledge the Terms & Conditions set out below.

### EVENT SECRETARIAT

All registration inquiries should be sent to the Event Secretariat at [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com).

### REGISTRATION & FEES

Participants are required to register via the online registration system. Registration fees are published [here](#)

All fees are in EURO and exclude the applicable VAT rate.

Please note that the standard French VAT rate is 20% and it will be charged on all registrations and all options.

### METHODS OF PAYMENT

The online registration platform is a secured site. Major credit cards (VISA, MasterCard, American Express) are accepted.

**For payments by credit card**, the payment confirmation is notified upon completion of the registration process. Participants will receive a confirmation email including a link to their digital invoice. The invoice will reflect the amount paid by credit card. Participants who do not receive a confirmation email should contact the Event Secretariat at [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com). In case of a rejected online credit card payment, the Participant is recommended to contact the credit card issuer in order to check if online transactions are being declined by the issuer.

**For payments by bank transfer**, an invoice is issued upon completion of the registration process. Participants will receive a confirmation email including a link to their digital invoice. The invoice will reflect the amount to be processed by bank transfer. Participants who do not receive a confirmation email should contact the Event Secretariat at [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com).



**All payments by bank transfer must be made upon receipt of the invoice** in order to guarantee the applicable rate of the registration. Should the bank transfer not be made by the deadline of the registration rate, the following rate will apply.

**For all registrations, the bank transfer option will not be available as of Wednesday 1<sup>st</sup> of May 2024.**

**Modifications and/or new registrations made on-site will require immediate payment (by credit card ONLY).**

An invoice to be settled upon receipt will be issued immediately upon registration and/ or modifications. This invoice will act as a contract, and once issued, the below payment and cancellation conditions will apply.

Full payment of services is requested when registering (Credit Card and/or Bank transfer). No confirmation or invitation letter will be sent until MCI has received the payment. Should your VISA application be declined by the authorities, registration fees are non-refundable and cancellation conditions will apply.

No badge will be delivered until full payment of outstanding invoices is received.

The payment gateway provider is Ingenico E-Commerce Solutions.

### **PAYMENTS BY BANK TRANSFER**

**All payments by bank transfer must be made upon receipt of the invoice.**

**The Participant's full name and reference number** must be indicated in the payment reference.

All fees should be paid in EURO, free of any bank charges, to the following bank account:

Beneficiary: Name of Beneficiary

Beneficiary address: Beneficiary Address

Bank address: Bank Address

Account number: Account Number

IBAN: IBAN

SWIFT/BIC: SWIFT/BIC

### **INVOICE**

Participants are issued with an invoice upon completion of the registration process.

All participant's registering to represent a company/organisation with registered VAT Number should provide their VAT Number during the registration process. VAT Numbers are verified by the Organiser in order to prevent fraud.

Invoices are issued based on details provided in the payment page of the registration process.



## REGISTRATION CANCELLATION, TRANSFER & REFUND POLICY

All registration cancellation requests should be sent by email to the Event Secretariat at [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com)

### Registration fees deadlines

- Until Sunday 17 March 2024 23:59 CEST the Early Bird Rates apply.
- From Monday 18 March 2024 00:00 CEST until Monday 17 June 2024 23:59 CEST the Regular Rates apply
- As from Tuesday 18 June 2024 00:00 CEST the Onsite Rates apply.

### Registration modification and cancellation

- For cancellations received until Wednesday 17 April 2024 23h59 CEST deposits will be refunded less 100€ administrative charge.
- As of Thursday 19 April 2024 00:00 CET, no refunds will be possible, however a transfer of registration may be accommodated (see transfers conditions below)

### Registration transfer

- Registration replacement requests should be sent in writing to [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com) before 2 June 2024 and can be accommodated a 100€ admin fee.

### Badge Re-print

- If a badge is lost or forgotten onsite, an administrative fee of 80€ will be charged for the reprint of the badge after identity verification (passport, driving license or other recognised identification documents).

### Refunds:

- All refunds are made in EURO and are subject to prevailing exchange rates. Refunds will be processed within 30 days from the end of the Event, and in the same manner as the original payment was received. If bank charges apply, they will be deducted from the refunded amount.

## MODIFICATION & CANCELLATION OF THE CONGRESS

The Organiser reserves the right to modify the Congress programme, which is published as an indication only.

In the event of cancellation of the Congress, at any time, as a result of any event of 'force majeure' or for other reasons that are beyond the control of the Organiser, the registration fee shall be refunded minus a 50 euro admin fee (excl. applicable VAT). The Organiser shall not be held liable for any other costs or losses incurred, such as transportation costs, accommodation costs, financial losses, etc.

In case the event is postponed to another date, the registration will be automatically deferred and valid for the new date at the same applicable rate.



In case the participants are not able to attend the event with the new selected date or prefer to be reimbursed, participant should inform the event secretariat by sending an email to [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com) no later than 30 days after the official announcement. In case the participant decides to register after having been reimbursed, the new applicable rate may apply.

### **USE OF MATERIAL**

Without any prior consent from the Organiser, Participant must not: reproduce, copy or translate the Event materials; create derivative works from the Event materials; modify the Event materials; commercially exploit the Event materials. All information collected through the registration process can be used for marketing purposes.

### **PHOTOS & VIDEOS**

Filming and photography will take place during the Event. Unless explicitly communicated in written form at [registration@europeanliquidgascongress.com](mailto:registration@europeanliquidgascongress.com), you consent to your image and likeness being used in marketing and films (now and in the future) and to waive any right to compensation or remuneration. However, to help ensure the privacy of individuals, images will not be identified using full names or personal identifying information without written approval from the photographed subject.

During such events individuals often take photographs or make videos on their mobile telephones. The Organiser is not responsible in policing this practice but would ask any participant who plans to do this to seek permission from fellow Event attendees.

### **LIABILITY**

In the case of government intervention or regulation, military activity, strikes or any other circumstances that make it impossible or inadvisable for Event to take place at the time and place as announced, the participant shall waive any claim for damages or compensation except the amount paid for registration after deduction of actual expenses incurred in connection with the Event and there shall be no future liability for either party.

### **DISCLAIMER & FORCE MAJEURE**

The Organiser shall not be deemed responsible for any bodily injury/death or property damages (including theft) sustained by participants during the Event, unless such damages are a direct result of the negligent or unlawful act or omission thereof.

In any event, the Organiser does not accept liability for damages in the event of bodily injury/death, property damage, disruption to travel plans and costs incurred as a result of force majeure.

Force majeure reasons include but are not limited to war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural or nuclear disaster, adverse weather conditions, epidemics, pandemics, health risks, fire and closure of airports or airspace.



## EVENT RULES & REGULATIONS

Whilst participating in the Event, you are required to comply with any policies or directions (such as but not limited to security, health, and safety regulations) in force at the time of the Event, given by the Organiser or MCI or any other relevant third party, including the person responsible for the premises where the Event takes place or any competent authority.

In particular, if the Organiser or MCI will supply ID badges for security purposes, Participants must wear their badge at all times. Badges are strictly personal and may not be transferred to another person, nor modified.

The Organiser or MCI accept no responsibility for any belongings that Participants bring at the Event. Any loss or damage to such belongings is at the Participant's own risk.

## VISA AND DOCUMENTATION REQUIRED TO TRAVEL TO THE COUNTRY OF THE EVENT

Entry and VISA information is available at: <https://france-visas.gouv.fr/en/web/france-visas/> It is recommended that you plan your travel in advance and apply for your VISA early, should you need one. The Organisers are NOT responsible for arranging VISA. However, during your registration process you can indicate if you wish to receive a VISA Support Letter. These VISA Support Letters are only sent to those who request it via the registration platform and solely upon full payment of their registration fees. Should your VISA application be declined by the authorities., registration fees are non-refundable and cancellation conditions will apply.

## DATA PROTECTION & PRIVACY POLICY

The European General Data Protection Regulation (EU GDPR) entered into force on 25 May 2018 and it involves some additions to protection of the protection and privacy of Participants.

The Organiser and MCI take your privacy very seriously. The Data Protection and Privacy Policy can be consulted at any time at the link [here](#).

For any questions regarding the Data Protection and Privacy Policy, Participants are invited to contact the Data

Protection Officer at the following e-mail address: [privacy@mci-group.com](mailto:privacy@mci-group.com).

## GOVERNING LAW

Any dispute resulting from the above terms and conditions will be subject to the law of Belgium, and by accepting these terms you are submitting yourself to the exclusive jurisdiction of the courts of Belgium.